

WARRANTY

Volkano® Kids products come with a standard 24-month limited warranty against manufacturing defects and faults. To activate this warranty, please ensure that you register your product within 14 days of purchase.

If your product is unboxed and has any faulty parts, poor finishing, or visible damage, or if it fails to perform due to a manufacturing defect or poor workmanship, you may return it to the store of purchase along with your proof of purchase (till slip or invoice) for an exchange or repair, depending on the store's return policy.

Important Notes:

The warranty begins from the date of purchase.

Please retain your proof of purchase and the original packaging for the duration of the warranty period.

This warranty does not cover products that:

- a) Have failed due to excessive wear and tear beyond reasonable limits.
- b) Have been misused or neglected.
- c) Have been damaged accidentally or due to Force Majeure events such as fire or flooding.
- d) Have been operated contrary to the operating or maintenance instructions outlined in the manual.